

ROBERT WASIELEWSKI

Senior Systems Administrator | IT Infrastructure Manager

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PROFESSIONAL SUMMARY

Systems administrator and IT operations leader with 15+ years building and running secure, reliable infrastructure for small and mid-sized businesses. Co-founded and ran a Managed Services Provider supporting 25+ client organizations across hybrid cloud and on-premises environments; owning everything from firewall and identity to M365/Google Workspace, AWS, server migrations, and disaster recovery. Now winding down the MSP and seeking to bring a decade-plus of SMB operational expertise into an upper-mid-level IC or management role at a mid-sized or large organization, where breadth, pragmatism, and accountability matter.

CORE COMPETENCIES

Systems & Network Administration: Windows Server Administration, Linux Systems Administration, Active Directory, TCP/IP, LAN/WAN, VLAN, DHCP, DNS

Security & Compliance: Next-Gen Firewalls, VPNs, IDS/IPS, Vulnerability Management, Endpoint Security, Data Encryption, SSL/SSO, GDPR, HIPAA, PCI

Cloud & Virtualization: AWS (EC2, ECS, S3), Microsoft Azure, Google Cloud Platform, Hybrid Cloud, VMware ESXi, Hyper-V, Docker, Kubernetes K3s

Productivity & Collaboration: Microsoft 365, Google Workspace, Patch Management, Disaster Recovery Planning, Documentation, Change Management

Scripting & Automation: PowerShell, Ansible, Puppet, GitHub Actions, GitLab CI/CD

PROFESSIONAL EXPERIENCE

Co-Founder / Principal Systems Engineer

2012 – 2026

Exodus Networks New York, NY

- Founded and scaled a full-service MSP supporting over 25 client organizations across multiple industries, including businesses with up to 150 employees.
- Directed day-to-day IT operations, infrastructure design, support delivery, and long-term systems planning across cloud-based and on-premises server environments.
- Led complex client projects involving Microsoft 365, Google Workspace, AWS, server migrations, hybrid cloud deployments, and systems integration.
- Built and managed help desk operations supporting Windows, macOS, and Linux environments, improving support workflows, response times, and overall service quality.
- Designed and maintained secure network environments, including firewall policies, VPN connectivity, VLAN segmentation, and wireless infrastructure for single-site and multi-site clients.
- Managed vendor relationships, procurement, documentation standards, automation initiatives, and asset lifecycle processes to improve consistency and operational efficiency.

Systems Administrator

2010 – 2012

TechM8 Astoria, NY

- Provided tier 1–2 desktop and end-user support across Windows and macOS environments for SMB clients, resolving hardware, software, and connectivity issues.
- Administered Active Directory user accounts, group policies, file shares, and print services; assisted with on-prem Exchange and early Microsoft 365 mailbox setup and migrations as the platform launched.
- Performed workstation imaging, deployments, patching, and antivirus management; maintained accurate ticket and asset documentation.

- Supported small-office networking tasks, including switch and router configuration, wireless access points, VPN client setup, and basic firewall rule changes under senior engineer direction.
- Assisted with file server and email migrations to cloud platforms as small businesses began adopting hosted services.

Disaster Relief / Municipal Insurance Adjuster *2008 – 2010*

Independent / Contract Houston, TX

- Relocated to Houston, TX, to support large-scale hurricane disaster relief efforts, beginning work immediately after the storm.
- Conducted municipal insurance claims adjustments, assessing storm-related property damage and coordinating claims documentation.
- Managed high-volume caseloads under tight timelines, applying strong organizational and problem-solving skills in a fast-paced, high-pressure environment.

Dell SMB Support Technician *Aug 2005 – Sep 2007*

Stream Global Services Inc. Tampa, FL

- Provided remote technical support to small and medium business clients on Dell hardware and systems issues, including OS troubleshooting, driver issues, and warranty diagnostics.

RECENT PROJECTS (SELF-DIRECTED)

MeatheadLifts (github.com/bobbywaz/meatheadlifts): Self-hosted web app for running a Stronglifts 5x5 program: workout logging, calendar history, plate calculator, user/admin management. Built in Python/Flask + JS/HTML/CSS, deployed via Docker.

Franklin Flyers (franklinflyers.com): Scrapes local grocery store flyers and uses AI to score and rank deals, with seasonal guides and recipe suggestions.

EDUCATION & CERTIFICATIONS

Greenfield Community College Greenfield, MA

Coursework in Information Technology (GPA: 4.0)

Lemon Bay High School Englewood, FL

Certifications: CompTIA A+ • Valid Driver's License

TECHNICAL PROFICIENCY

Infrastructure & Cloud: AWS (EC2, ECS, S3), Azure, GCP, DigitalOcean, hybrid cloud, cloud migration, cloud networking, cloud security

Networking & Security: TCP/IP, LAN/WAN, VLAN, DHCP, DNS, VPN, firewalls, Meraki, wireless, network monitoring, IDS/IPS, endpoint security, SSL/SSO

Operating Systems & Virtualization: Windows Server, macOS, Linux (Ubuntu, Debian, CentOS, RHEL), VMware ESXi, Hyper-V, Proxmox VE, KVM, Docker, Docker Compose

Databases & Tooling: Active Directory, Microsoft 365, Google Workspace, MS SQL Server, MySQL, PostgreSQL, MariaDB, MongoDB, Redis, SQLite, PowerShell, Bash, Python, GitLab CI/CD, GitHub Actions, Jira, Grafana, Zabbix, Prometheus

Operations & Compliance: IT strategy & infrastructure planning, disaster recovery, incident management, change management, SLA monitoring, technical documentation, HIPAA, PCI, GDPR awareness, third-party risk, asset management